

**On Line Tender Notice No.208 of 2020-21**

Administration of  
U.T. of Dadra & Nagar Haveli, Daman & Diu  
Office of the Directorate  
Medical & Public Health Services,  
“Tel.No.0260-2642940, 2640615”  
email ID : [svbch.sil@gmail.com](mailto:svbch.sil@gmail.com)

No. DMHS/HES/CMC/VRF & AHU/SDHK/2020-21/126/10588

Silvassa.

Date: 17/11/2020

**e-Tender Notice**

The Director Medical and Health Services, Dadra & Nagar Haveli, Silvassa on behalf of President of India, invites on line tender on <https://dnhtenders.gov.in/nicgep/app> from the Manufactures/Authorized Dealers/Suppliers for Annual Maintenance Contract (AMC)/ Comprehensive Annual Maintenance Contract (CMC) at Sub-District Hospital, Khanvel Under Medical and Public Health Department, D&NH of below mentioned work.

Sr. No	Particulars	Estimated Cost	(E.M.D.) Earnest Money Deposit	Tender Fees (Non-Refundable)	e-Tender ID No.
1	AMC/CMC for VRF Indoor/Outdoor Units and Double Skinned DX Air Handling Unit with Condensing Units for SDH, Khanvel	₹.3.28 Lacs	₹.8,200/-	₹.1,000/-	2020_UTDNH_4966_1

Bid document downloading Start Date : **19.11.2020.**  
Bid document downloading End Date : **09.12.2020, 12:00 Hrs.**  
Last Date & Time for receipt of Bid : **09.12.2020, 14.00 Hrs.**  
Preliminary Stage Bid Opening Date : **09.12.2020, 15.00 Hrs.**  
Technical Stage Bid Opening Date : **09.12.2020, 15.30 Hrs.**

Bidders have to submit Technical Bid and Price Bid in Electronic format only on <https://dnhtenders.gov.in/nicgep/app> website till the last date and time for submission. Technical Bid and Price Bid in Physical format shall not be accepted in any case.

Bid submission should be done along with tender Fees and EMD in original by R.P.A.D./Speed Post or to be deposited in the tender box kept in the office of the undersigned. However, Tender Inviting Authority shall not be responsible for any postal delay. Tenders can be downloaded from [www.dnhtenders.gov.in](http://www.dnhtenders.gov.in), [www.dnh.nic.in](http://www.dnh.nic.in) and [www.vbch.dnh.nic.in](http://www.vbch.dnh.nic.in)

1. The EMD and Tender Fees should not be forwarded by cash.
2. The Tender Fees will be accepted only in form of DD/Bankers Cheque of any Nationalized or Scheduled Bank of India payable in Silvassa.
3. The EMD will be accepted in form of FDR / Demand Draft or Bank Guarantee from any Commercial Banks in an acceptable form payable at Silvassa in favor of under signed.

The tender inviting authority reserves the right to accept or reject any or all the tender to be received without assigning any reasons thereof. In case bidder needs any clarification on the process of bidding for participating in online tender for further details, correspondence can be made on E-mail: [cppp-nic\[at\]nic\[dot\]in](mailto:cppp-nic[at]nic[dot]in), Mobile No: +91-7878007972 and +91-7878007973, Tel No. 1800 3070 2232 Website: [www.dnhtenders.gov.in](http://www.dnhtenders.gov.in).

*Sd/-*  
**Director**  
Medical & Health Services  
“Tel.No.0260-2642940, 2640615”  
email ID : [svbch.sil@gmail.com](mailto:svbch.sil@gmail.com)

**Copy to :-**

- 1) CPO, Dadra & Nagar Haveli, Silvassa for wide publicity in Newspaper.
- 2) I.T. Department, D&NH, Silvassa with a request to publish in Website.
- 3) The Website In-Charge to be published on VBCH website.
- 3) Accounts Section, DMHS, Silvassa for information.
- 4) P&T Department, DMHS, Silvassa for information.

U.T. ADMINISTRATION OF DADRA & NAGAR HAVELI, DAMAN & DIU  
OFFICE OF THE DIRECTORATE,  
MEDICAL AND HEALTH SERVICES, SILVASSA.

**Terms and Conditions for the “AMC/CMC for VRF Indoor/Outdoor Units and Double Skinned DX Air Handling Unit with Condensing Units for SDH, Khanvel under Medical & Public Health Department, D&NH”**

❖ **Instructions to Bidders :**

- 1) All Tender Documents can be downloaded free from the website <https://dnhtenders.gov.in/nicgep/app>
- 2) All bids should be submitted online on the website <https://dnhtenders.gov.in/nicgep/app>
- 3) The user can get a copy of instructions to online participation from the website <https://dnhtenders.gov.in/nicgep/app>
- 4) The suppliers should register on the website through the “New Supplier” link provided at the home page, the registration on the site should not be taken as registration or empanelment or any other form of registration with the tendering authority.
- 5) The application for training and issue of digital signature certificates should be made at least 72 hours in advance to the due date and time of tender submission.
- 6) For all queries regarding tender specifications and any other clauses included in the tender document should be addressed to personnel in tendering office address provided below:  
**The Director, Medical & Health Services,  
Shri Vinoba Bhave Civil Hospital Campus,  
U.T. of Dadra & Nagar Haveli, Silvassa - 396 230.  
Tel: 0260-2642940, 2640615, 2630102, Fax: 0260-2642961**
- 9) All documents scanned/attached should be legible/readable. A hard copy of the same may be send which the department will be use if required. Uploading the required documents in <https://dnhtenders.gov.in/nicgep/app> is essential.
- 10) The Bidder has to give compliance for each quoted product for any false/ misleading statement in compliance found any time during the procurement process, the bid shall be outrightly rejected & EMD shall be forfeited.

**Keydates:**

Bid document downloading Start Date	:	<b>19.11.2020.</b>
Bid document downloading End Date	:	<b>09.12.2020, 12:00 Hrs.</b>
Last Date & Time for receipt of Bid	:	<b>09.12.2020, 14.00 Hrs.</b>
Preliminary Stage Bid Opening Date	:	<b>09.12.2020, 15.00 Hrs.</b>
Technical Stage Bid Opening Date	:	<b>09.12.2020, 15.30 Hrs.</b>

The Tenders shall be submitted in two-bid system, wherein the Technical bid and Commercial Bid is to be filled online on <https://dnhtenders.gov.in/nicgep/app> and the EMD and Tender Fee has to be submitted in Tender Box along with a covering letter. The envelope should be super scribing as “**e-Tender - Sealed Cover of Bid AMC/CMC for VRF Indoor/Outdoor Units and Double Skinned DX Air Handling Unit with Condensing Units for SDH, Khanvel under Medical & Public Health Department, D&NH**”. The EMD and Tender Fees should be enclosed with BID only.

**Tender Fees (Non Refundable) ₹.1,000/- :**

- a. The Tender Fees should not be forwarded by cash.
- b. The Tender Fees (Non Refundable) will be accepted only in form of DD/Bankers Cheque in favor of **The Director of Medical and Health Services, Silvassa** from any Nationalized or Scheduled Bank of India payable in Silvassa.
- c. All tenders must be accompanied by Tender fees as specified in schedule otherwise tender will be rejected.

**Earnest Money Deposit ₹.8,200/- :**

- a. All tenders must be accompanied by EMD as specified in schedule otherwise tender will be rejected.
- b. The manufacturing units who are placed in Silvassa are exempted for Earnest Money Deposit. For getting exemption, tenderers have to furnish valid and certified documents along with the tender, otherwise tender will be rejected.
- c. Any firm desires to consider exemption from payment of Earnest Money Deposit, valid and certified copies of its Registration with D.G.S. & D. should be attached to their tenders.
- d. EMD can be paid in either of the form of following:
  - i. Demand Draft
  - ii. Fixed Deposit Receipts
  - iii. Bank Guarantee

In favor of **Director Medical and Health Services, Silvassa** from any Nationalized or Scheduled Bank authorized by RBI to undertake Government Business.

- e. EMD should be valid upto **12 (Twelve Months)** from the date of its issuance.
- f. EMD in any other forms will not be accepted.

- g. EMD/Security Deposit shall be liable to be forfeited in following circumstances:
- i. Tender is rejected due to failure of supply the requisite documents in proper format or giving any misleading statement or submission of false affidavit or fabricated documents.
  - ii. In case, the supplier does not execute the supply order placed with him within stipulated time, the EMD of the supplier will be forfeited to the Government and the contract for the supply shall terminated with no further liabilities on either party to the contract.
  - iii. Tenderer fails to replace the goods declared to be not of standard quality or not conforming to acceptable standards or found to be decayed / spoilt.
- h. The amount of Earnest Money paid by the tenderer(s) whose tenders are not accepted will be refunded to them by cheque or Demand Draft (as may be convenient to the Tender Inviting Officer if the amount is above ₹.200/-) drawn on any Nationalized or Scheduled Bank payable at Silvassa. Where this mode of payment is not possible the amount will be refunded at the cost of the tenderer.
- i. Only on satisfactory completion of the supply order for and on payment of all bills of the supplier, as to be admitted for payment, the amount of Security Deposit/Earnest Money will be refunded after expiry of guarantee/warranty period, if any, or any such date/period as may be mutually agreed upon.
- j. In case of failure to supply the store, materials etc. ordered for, as per conditions and within the stipulated time, the name articles will be obtained from the tenderer who offered next higher rates or from any other sources, as may be decided by the tender inviting Officer and the loss to the Government on account of such purchases(s) shall be recovered from the former suppliers Security Deposit/Earnest Money or bills payable. The suppliers shall have no right to dispute with such procedure.
- k. The Earnest Money(s) paid by the tender(s) earlier against any tender(s) or supply order(s) is not adjustable with Earnest Money required by these conditions.

**Security Deposit: (SD)**

- a. The successful tenderer will have to pay within 10 days from the date of demand, an amount equal to 10% of the total value of articles, which may be ordered, as the amount of security deposit.
- b. Non receipt of Security Deposit within stipulated time will result in automatic cancellation of the order for supply without any intimation.
- c. However in case if any articles are received for which the Security Deposit may not have been deposited, the full Security Deposit as may be due from the supplier will be recovered from the bill(s) for such articles.

- d. In case of failure to replace the accepted and rejected articles from the supplies made, as mentioned in the conditions the loss undergone by the Government will be recovered from the suppliers Security Deposit or payment due of any bill(s) to the extent required.
- e. The Security Deposit(s) paid by the tender(s) earlier against any tender(s) or supply order(s) is not adjustable with Security Deposit required by these conditions.
- f. The tender inviting officer will consider extension of time for remitting the Security Deposit as demanded. However, in case of denial to consider such extension the supplier is bound to abide by the limit given and liable to make good for the loss made to the Government on account of his failure to abide by the time limit.

❖ **Conditions of Contract :**

**1. ACCEPTANCE OF TENDER:**

- a. The tender is liable for rejection due to any of the reasons mentioned below:
  - i. Non-Submission of tender within stipulated time online.
  - ii. Submission of tender physically in the Office but not submitted online on <https://dnhtenders.gov.in/nicgep/app>
  - iii. Tender is unsigned or not initialed on each page or with unauthenticated corrections.
  - iv. Non-payment of Earnest Money Deposit (if not exempted).
  - v. Non-Submission of required documents as mentioned in schedule.
  - vi. Conditional / vague offers.
  - vii. Unsatisfactory past performance of the tenderer.
  - viii. Submission of misleading/ contradictory/ false statement or information and fabricated/ invalid documents.
  - ix. Tenders not filled up properly.
  - x. The documents attached by the bidder online if found not readable will not be considered for bid evaluation.
- b. Any discount which the bidder wants to give has to be considered and total final bid amount has to be mentioned clearly in the price bid form on [www.dnhtenders.gov.in](http://www.dnhtenders.gov.in).
- c. Discount offered after price bid opening will not be considered.
- d. The consolidated rates entered in the online website will be taken in to account for preparing price statements. However the tender which is found technically acceptable as well as lowest in terms of evaluated rates only be considered for placing the order.
- e. The Director Medical and Health Services may seek any clarifications/ explanation/ documentary evidence related to offer at any stage from tenderers if required.

- f. **The rate quoted should be inclusive of all taxes no extra charges will be paid and should be valid upto One Year from the date of tenderization.**
- g. All/Taxes/Duties/Royalties Charges payable on the sales/transport etc. within and/or outside the state shall be payable by the supplier.
- h. The decision of the Tender Inviting Officer for acceptance/rejection of any articles supplied including the decision for equivalent specifications, standard and quality etc. of articles shall be final.
- i. The right to accept or reject without assigning any reasons or all tenders in part or whole is reserved with the Tender Inviting Officer and his decision(s) on all matters relating to acceptance or rejection of the tenders as a whole or in part will be final and binding to all.
- j. No separate agreement will be required to be signed by the successful tender(s) for the purpose of this contract for supply. Rates tendered/ offered in response to the concerned Tender Notice shall be considered as acceptance of all above terms and conditions for supply for all legal purpose.
- k. The rate(s) quoted should be strictly for free delivery (including labour and transportation) at FOR Shri Vinoba Bhave Civil Hospital, Silvassa and will be valid and operative for supply orders issued within one year from the date of invitation of tenders.
- l. The department shall not take any responsibility of on loading the goods; the successful bidder has to make arrangement for loading at site.
- m. Bidder / its sister concerns / companies where its Promoters / Directors either directly or indirectly are involved, should not have ever been blacklisted in tender / supplies by any state/Central Govt . Bidder should submit affidavit in this regard. The bidder should provide accurate information of litigation or arbitration resulting from contracts completed or under execution by him over the last ten years. False affidavit would lead to blacklisting and termination of the contract at any stage. In such cases all the losses that will arise out of this issue will be recovered from the Tenderer / Contractor and he will not have any defence for the same. In case of bidder / principal is involved / penalized under any investigation of CVC or any State/Central Govt. Commission in relation to the similar work project issue; the bid will be out rightly rejected.

## **2. TERMS OF SUPPLY :**

- a. The packing and labels of all the items to be supplied under the order shall be marked with the words 'FOR U.T. OF DADRA & NAGAR HAVELI- NOT FOR SALE' if the items are packed in packets which are then placed or repacked within a box/ carton/ bottle/ foil, these words will be printed/ marked on both the internal/ external packs and labels. The retail price must not be printed or shown anywhere either on external or internal packs/ box/ carton/ foil.

- b. In event of breakage or loss of stores during transit against requisition order the said quantity has to be replaced by the tenderer. The department will not pay separately for transit insurance and supplier will be responsible for stores.
- c. Railway Receipt or other transport document should be drawn in the favor of Officer Inviting tender.
- d. Items should be door delivered upto 3<sup>rd</sup> floor including labour.
- e. Railway Receipt or other transport document should not be send by VPP or through any Bank as this being a Government Office it is not possible to clear cash demands of Post Office/Bank for delivery of RR or other transport documents unless we have agreed to it as special arrangement.
- f. Extension of time limit for supplies shall be considered by the Tender Inviting Officer. The extension so granted may be with levy of compensation for delay in execution of supply (as mentioned in Liquidated Damages) the cost of supplies ordered for at the discretion of the authority competent to grant extension of time limit provided such request is made well in time, depending upon the circumstances and such decision in the matter will be final.
- g. Demurrage charges paid by the Tender Inviting Officer on account of delayed receipt of dispatch documents intimation will be recovered from the bills payable to the supplier.
- h. The supplies, materials etc. of inferior quality standard or of different specifications, brand, manufacturer etc other than that ordered specified and/or incomplete or broken articles will not be accepted. The supplier has to replace the same at his own cost and risk. Intimation of non-acceptance of any materials etc will be sent to the supplier within 10 days from the date of receipt of the stores and the same will be returned to the supplier at his own cost and risk, if he so desires and intimates accordingly within 15 days from the date of dispatch of intimation of the non-acceptance. However, if no communication is received within 15 days from the date of communication the tender Inviting Officer will not be responsible for any damages, loss etc. of such rejected articles.
- i. If at any time after the order for supply of materials the Tender Inviting Officer shall for any reason whatsoever not require the whole or part of the quantity thereof as specified in the order the Tender Inviting Officer shall give notice in writing of the fact to the supplier(s) who shall have to claim to any payment of compensation what so ever on account of any profit or advantage which the supplier(s) might have derived from the supply of articles in full, but which did not derive in consequence of the full quantity of articles not having been purchased, nor shall have any claim for compensation by reasons of any alterations having been made in the original instructions which shall invoice any curtailment of the supply originally contemplated.



- j. The items as mentioned in the list are the approximate estimates invited and actual purchase may more. Accordingly the successful tenderer has no right for any loss/damages with reference to approximate requirement shown in tender and actual requirement.
- k. Inspection will be carried out in the premises of Shri VBCH. If goods to be inspected in factory premises all expenditure to be borne by the Tenderer.
- l. The bidder should have a service centre 100 kms within the area of Sub-District Hospital, Khanvel.

**3. Bid Evaluation Methodology :**

A. **Preliminary Evaluation:** Tender fee and EMD Submission

B. **Technical Evaluation:**

- Scrutiny of technical specifications and other relevant documents as asked by the department with the quoted specification
- Scrutiny of Compliance Statement given by the bidder.
- Technical Demonstration if required.

C. **Financial Evaluation:** Lowest quoted offered by Technically Qualified Bidders

**4. PAYMENT TERMS :**

- a. Payment terms would be 50% advance payment against 1<sup>st</sup> Invoice and balance 50% after completion of six months of CMC Period against 2<sup>nd</sup> Invoice
- b. Price escalation clause will not be entertained under any circumstances.
- c. All bills should be in **TRIPLICATE** and should invariably mention the number and date of supply order.
- d. All bills for amount above ₹.5000/- should be pre-receipted on a Revenue Stamp of proper value. Bills for amount exceeding ₹.5000/- not pre-receipted on Revenue Stamp of proper value will not be accepted for payment.
- e. Each bill in which Sales Tax is charged must contain the following certificates on the body of the bill: **“CERTIFIED”** that the goods on which Sales Tax has been charged have not been exempted under the Central Sale Tax Act or the Rules made there under and the amount charged on account of Sales Tax on these goods is not more than what is payable under the provisions of relevant Act or Rules made there under”.
- f. No extra charge for packing, forwarding and insurance etc. will be paid on the rates quoted.

- g. The rates should be quoted only for the items specified in the list of requirement.
- h. Rates quoted for items other than the required specification/ make/ manufacture will not be considered.

**5. WARRANTY & TRAINING :**

- a. The successful tenderer must give warranty not less than 12 months from the date of installation.
- b. Remanufactured, Refabricated, Refurbished unit should not be quoted.
- c. At the time of supplying the unit, each unit should be provided with date of manufacturing certificate for giving by the authorized and authorized third party reputed inspection agency.

**6. LIQUIDATED DAMAGES :**

For delay:

- a. If the supplier fails to deliver any or all the goods or perform the services within the time period(s) specified in the contract. The Purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price as liquidated damages, a penalty of 0.5% of the total value of order per week will be imposed subject to a maximum of 10% of the total value of the order. Once the maximum is reached, the purchaser may consider termination of the contract.
- b. Supply in damaged condition shall not be accepted. In case of damage in the packing, the supply will be accepted only after levying penalty or replacement of damaged supply on the total value of supply to that particular / other designated place.
- c. Supply must be in to i.e. not in fraction.

For Non-Supply:

Security Deposit of the firm shall be forfeited and the firm shall be blacklisted.

**7. TERMINATION FOR DEFAULT :**

Contract may be terminated by the Authority if:

- a. If the supplier fails to execute the supply within the stipulated time, the Purchaser is at liberty to make alternative purchase, in the event of making ALTERNATIVE PURCHASE, the supplier will be imposed penalty apart from the forfeiture of Performance Guarantee.
- b. The excess expenditure over and above contracted prices incurred by the Purchaser in making such purchases from any other sources or in the open market or from any other supplier who has quoted higher rates and other losses sustained in the process, shall be recovered from the Performance Security or from any other money due and become due to the Supplier and in the event of such amount being insufficient, the balance will be recovered personally from the Supplier. The penalty would be as mentioned in the Liquidated Damages clause.

- c. The order may be cancelled after expiry of delivery period as mentioned in the supply order and the supplier shall also suffer forfeiture of the Performance Security and shall invite other penal action like blacklisting / disqualification from participating in present and future tenders.
- d. Authority will be at liberty to terminate by assigning justifiable reason thereof the contract either wholly or in part on one month notice. The Supplier will not be entitled for any compensation whatsoever in respect of such termination.
- e. If the Supplier, in the judgment of the Authority has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

**For the purpose of this Clause.**

“Corrupt practice” means offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.

“Fraudulent practice” means a mis-presentation / hiding of facts in order to influence a procurement process or the execution of a contract to the detriment of the other bidders, and includes collusive practice among Bidders (prior to or after bid submission) designed to establish bid prices at artificial noncompetitive levels and to deprive the other bidders of the benefits of free and open competition.

For infringement of the stipulations of the contract or for other justifiable reasons, the contract may be terminated by the Authority, and the supplier shall be liable for all losses sustained by the Authority, in consequence of the termination which may be recovered personally from the supplier or from his properties, as per rules.

Non performance of any of the contract provisions will disqualify a firm to participate in the tender for the next five years.

- 8. In all the above conditions, the decision of the Authority shall be final and binding.

*Sd/-*

**Director**

Medical & Health Services

“Tel.No.0260-2642940, 2640615”

email ID : svbch.sil@gmail.com

**ANNEXURE - B**

**SCHEDULE OF DOCUMENTS ATTACHED**

<b>Sr. No.</b>	<b>Document / Certificate</b>	<b>Uploaded &amp; Enclosed</b>
01.	PAN No.	Yes / No
02.	GST Registration.	Yes / No
03.	Income Tax Returns of Last 3 Years.	Yes / No
04.	Partnership Deed / Memorandum / Registration of Firm, etc.	Yes / No
05.	CA Certified Average Annual Turnover of Rs.2.00 Lacs in last 03 Financial Years	Yes / No
06.	Work Orders of Relevant Servicing of VRF and AHU with Condensing Unit. Minimum 5 work order to be Attached.	Yes / No
07.	Scan copy of Terms and Conditions of the tender documents duly Stamped and Signed on each page.	Yes / No
08.	Scan copy of Scope of Work correctly filled with Stamped and Signed on each page.	Yes / No
09.	Fresh Affidavit on Stamp Paper for this Tender - As per clause mentioned at Conditions of Contract - Acceptance of Tender at point - (M)	Yes / No
10.	Scan copy of Annexure - B of the Tender Documents duly Stamped and Signed.	Yes / No
11.	List of Customers to which VRF and AHU Condensing Unit Service provided	Yes / No

It is verified that all the certificates/permissions/documents are valid and current as on date and have not been withdrawn/cancelled by the issuing authority. It is further verified that the represents at Sr. No.07 & 10 declaration part are as per the format prescribed by the Administration and it is clearly and distinctly understood by me/us that the tender is liable to be rejected if on scrutiny and of these certificates is found to be not as per the prescribed format of Administration.

I/We further undertake to produce on demand the original certificate/ permission/ document for verification at any stage during the processing of the tender.

Date:

Place:

Sign & Stamp of tenderer.

**SCOPE OF WORK:**

**AMC/CMC for VRF Indoor/Outdoor Unit and Double Skinned DX Air Handling Unit with Condensing Unit for SDH, Khanvel under Medical & Public Health Department, D&NH.**

**Please fill the details as mentioned below and attach the Scan copy of the same. Format is as under:**

<b>Sr. No.</b>	<b>Particulars</b>	<b>Qty.</b>	<b>Make</b>	<b>Compliance Yes/ No</b>
01.	Servicing of Compact Air Cooled Type Outdoor Units of VRF-8.0HP, 12.0HP, 16.0HP Capacity <u>VRF Indoor Unit</u> 1.2TR-04Nos 1.6TR-13Nos 2.0TR-04Nos <u>Double Skinned DX Air Handling Unit (AHU) with Condensing Unit</u> 5.5TR-2Nos. 7.5TR-2Nos. 6.0TR-1Nos. 10TR-2Nos.	01 Job	Hitachi	

Signature of Agency/Dealers  
With Rubber Stamp

**Sd/-**  
**Director**  
Medical & Health Services  
“Tel.No.0260-2642940, 2640615”  
e-mail ID : svbch.sil@gmail.com

**AMC / CMC Details:**

1. The Warranty/Guarantee for one year and free service clause to be clearly mentioned by the Manufacturer on their letter head. If the Authorized dealer is going to carry out the service then they have to furnish the authority letter given by the manufacturer to sale/service the specified product in this Territory.
2. Rates for **AMC / CMC Maintenance Contract of VRF Indoor/Outdoor Unit and Double Skinned DX Air Handling Unit with Condensing Unit for SDH, Khanvel** for Seven Years should be mentioned separately in the Financial Bid. It should be clearly mentioned whether AMC / CMC will be done through company itself or its service franchise/dealers. In that case Manufacturing Company must give authority letter to such franchise/dealers on their letter head clearly mentioning free service period and AMC / CMC for period of Seven Years.

Type of AMC / CMC	AMC Rate (excluding taxes)	CMC Rate (excluding taxes)	Executed by (manufacturers/ authorized service dealers) Name and address to be specified here
1 <sup>st</sup> Year			
2 <sup>nd</sup> Year			
3 <sup>rd</sup> Year			
4 <sup>th</sup> Year			
5 <sup>th</sup> Year			
6 <sup>th</sup> Year			
7 <sup>th</sup> Year			

**Note:**

1. Quoted AMC / CMC rates shall not be escalated more than 5% for AMC and 10% for CMC for every year. The rates of AMC / CMC price should be quoted in Indian Rupees only.
2. The Rates quoted should be excluding taxes. Taxes shall be applicable extra as prevalent in the respective Year.
3. The AMC/CMC rates should be mentioned on Manufacturer's letter head or Authorized Service dealer letter head accompanying the dealership letter, else outrightly rejected.

Signature of Suppliers/Dealers  
With Rubber Stamp

**Sd/-**  
**Director**  
Medical & Health Services  
"Tel.No.0260-2642940, 2640615"  
e-mail ID : svbch.sil@gmail.com